**MORTGAGE COMPANY COMPLAINT/RECOVERY FUND NOTICE**

Figure: 7 TAC §80.200(b) "CONSUMERS WISHING TO FILE A COMPLAINT AGAINST A

COMPANY OR A RESIDENTIAL MORTGAGE LOAN ORIGINATOR SHOULD COMPLETE

AND SEND A COMPLAINT FORM TO THE TEXAS DEPARTMENT OF SAVINGS AND

MORTGAGE LENDING, 2601 NORTH LAMAR, SUITE 201, AUSTIN, TEXAS 78705.

COMPLAINT FORMS AND INSTRUCTIONS MAY BE OBTAINED FROM THE

DEPARTMENT’S WEBSITE AT WWW.SML.TEXAS.GOV. A TOLL-FREE CONSUMER

HOTLINE IS AVAILABLE AT 1-877-276-5550. THE DEPARTMENT MAINTAINS A RECOVERY

FUND TO MAKE PAYMENTS OF CERTAIN ACTUAL OUT OF POCKET DAMAGES

SUSTAINED BY BORROWERS CAUSED BY ACTS OF LICENSED RESIDENTIAL

MORTGAGE LOAN ORIGINATORS. A WRITTEN APPLICATION FOR REIMBURSEMENT

FROM THE RECOVERY FUND MUST BE FILED WITH AND INVESTIGATED BY THE

DEPARTMENT PRIOR TO THE PAYMENT OF A CLAIM. FOR MORE INFORMATION ABOUT

THE RECOVERY FUND, PLEASE CONSULT THE DEPARTMENT’S WEBSITE AT

WWW.SML.TEXAS.GOV."